



Matej Novota

Head of Data & Complaints

Matej Novota is Casino Guru's **Head of Data & Complaints**. He oversees the Complaint Resolution Team, ensuring smooth **resolutions for player complaints** from all around the world. Matej also oversees the Data Team in collecting, evaluating, and updating crucial casino-related data, **shaping the internet's largest and most current online casino database**.

Previously, Matej excelled as a software specialist and engineer. His journey with Casino Guru started when the database held only about 40 online casinos. Swiftly, Matej played a key role in **creating a thorough online casino review process**.

This process enables comprehensive ratings, **reflecting the casinos' quality, safety, and player-centric approach**. Over time, Matej refined Casino Guru's data-driven methodology, keeping the site's casino reviews unmatched.

For those looking to connect, Matej **frequents major online gambling conferences** in London, Malta, Amsterdam, Barcelona, Manila, Dubai, and Cyprus, staying updated on crucial industry developments, while fostering connections.